



Moving into Regency GuideBook



PROHEALTH CARE
REGENCY SENIOR COMMUNITIES

Our Commitment to Safety

In response to the global COVID-19 pandemic, we have enhanced our safety measures according to the Centers for Disease Control (CDC) and Wisconsin Department of Health Services guidelines to help protect our residents, families and staff members.

We remain vigilant and continue to adapt quickly to the evolving landscape. We are working closely with future residents and their family members to support a smooth transition into our community during these uncertain times.



TOURS

INDEPENDENT LIVING

We are allowing in-person tours of our Independent Living apartments at this time. We require all individuals scheduled for an in-person tour to check in at the front desk, register that they are not sick, have their temperature taken and wear face masks at all times. Tour routes will be sanitized before and after each tour.

ASSISTED LIVING

At this time, potential residents and their families can choose to join a [virtual tour](#) to get to know the community of their choice.

- Visit [regencyseniorcommunities.com](https://www.regencyseniorcommunities.com) and navigate to the location you are interested in to view our self-guided virtual tours.
- Contact us and we are happy to offer a live tour via FaceTime or Zoom.

Life at Regency

We are committed to providing personalized, quality care for our residents. We have uniquely adapted our programming to offering enhanced activities, dining and support during this period.



Lifestyle & Fitness

Stay engaged at our newly adapted wellness and activity programming designed with your safety in mind.



Healthcare

Experience peace of mind with free transportation to and from ProHealth Care clinics and hospitals.



Friday Fish Fry

Enjoy fresh, locally-inspired meals delivered straight to your apartment.



Spiritual Reflections

Our on-site chaplain helps to infuse relaxation, reflection and support into your daily life.



Move-in Measures

MOVE-IN REQUIREMENTS

The following procedure is in place to reduce the risk of COVID-19 being brought into the facility and/or transmitted to residents and employees:

Residents who have tested negative for COVID-19 within 7 days prior to admission will be strongly encouraged to self-quarantine in their unit for seven, symptom-free days. Residents who have not been tested will be strongly encouraged to self-quarantine in their unit for fourteen, symptom-free days.

MOVE-IN PROCESS

We will work closely with each resident and family to ensure the best possible move-in experience. During this process, we will:

- Map out a move-in route before your arrival
- Designate one point of entry and exit from the campus to limit access to high traffic areas and interfacing with other residents
- Utilize one staircase or elevator if needed
- Sanitize the move-in route before, during and after the moving process
- Require a maximum of four people assist in the move
- Require all individuals assisting in the move to check in at the front desk, register that they are not sick, have their temperature taken and wear face masks at all times when accessing public and commons spaces
- Schedule extra check-ins with the resident and their family throughout the first day to provide comfort and assurance



“

I just moved in to the Regency, and I love it. The apartment was clean and ready for me to move in. The food is wonderful. The handyman was extremely helpful, and my leasing agent couldn't be nicer during this time.”

Sara O.
Regency Muskego Resident

Continued Safety Measures

Team members are screened for fever and symptoms of illness every day, as are any essential personnel or others who may need to enter the community. They are also required to wear face masks at all times, maintain social distancing requirements and wash or sanitize their hands frequently while in the community.

For more information, visit [RegencySeniorCommunities.com](https://www.RegencySeniorCommunities.com).
